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Use of New York City public computer centers	Increase	N/A (N/A)	N/A (N/A)	N/A (N/A)	N/A (N/A)	<i>Data Source:</i> <i>Definition:</i>	OTI directly facilitates program management and reporting of funded projects and sites. OTI's Connected Communities initiative funded public computer centers citywide, supporting expanded virtual digital inclusion programs as well as the return of in-person programming. Through partnerships with agencies including Parks, the New York City Housing Authority, and the Department for the Aging, as well as all three of the Big Apple's public library systems, Connected Communities delivered thousands of hours of programming to millions of New Yorkers. In 2021, this cohort (library branches, media labs, mobile labs, and senior centers) began re-opening their doors to in-person programming while building new capacity for hybrid engagement. Parks in particular were able to reopen during the summer with outdoor programs, following many sites being repurposed for the children of frontline workers, and as COVID testing and vaccine sites. In addition, Cornerstone Learning Lab programs, operated by DCYD, ensured access to computers at 33 sites across the City. These are minimum counts, will expand with counts of remote programming, and increased in-person events and workshops.

**Modern Infrastructure: Implement best practices for asset maintenance and capital project delivery**

Bridge projects (structural work) substantially completed on schedule	100%	100% (FY 2018)	100% (FY 2019)	100% (FY 2020)	100% (FY 2021)	<i>Data Source:</i> Mayor's Management Report <i>Definition:</i> The percent of bridge (re)construction/rehabilitation projects completed on or before the scheduled completion date, not including non-structural or minor work.	
Total Department of Design and Construction construction projects completed early/on time	Increase	88.0% (FY 2018)	87.0% (FY 2019)	89.0% (FY 2020)	86% (FY 2021)	<i>Data Source:</i> Mayor's Management Report <i>Definition:</i> The percentage of all construction projects completed ahead of schedule or no more than 30 days behind the baseline schedule, exclusive of programmatic scope changes and any holds placed on the project by the sponsor agency. Additions/adjustments to the design that was agreed on prior to construction start and funding issues caused by such adjustments constitute a programmatic scope change. On larger infrastructure projects (roadway/sewer/water main), delays caused by significant utility interference that are completely out of the agency's control constitute a programmatic scope change.	